



KAREN ANTHONY

Email: Karen@falcongate.ca
403-606-7198

EDUCATION AND REGISTRATION

DeVry Institute of Technology – Computer Science with Honors

International Coaching Federation (ICF) Professional Certified Coach (PCC)

Justice Institute of British Columbia (JIBC)

- Third Party Mediation Certification
- Negotiation Certification
- Resolving Workplace Conflict Associate Certification

Alternative Dispute Resolution Institute of Canada (ADRIC)

- Chartered Mediator Designation (C. Med.)

Final stages of applying for Private Investigator's License.

RECENT PROFESSIONAL EXPERIENCE

- **Facilitation and Mediation Consultant (2008 – present):** I have conducted workplace mediations / facilitated discussions, workplace health assessments, and assisted in workplace investigations in the area of harassment and discrimination. I have led group and project facilitations and provided leadership and professional coaching services.
- **Provincial Court of Alberta – Civil Claims (2008 – present):** I have provided third party mediator / dispute resolution where I lead mediations among parties in civil investigations thus enabling parties to develop solutions to resolve their dispute.
- **IT Customer Relationship Manager, Communications Leader** City of Calgary (2011 – 2017). I lead the Communications team within Information Technology who oversaw the customer experience for IT. I partnered with the city business units to understand needs to determine how IT could deliver on services and technology to advance their business. Developed and mentored employees
- **IT Application Development Project Centre Leader (2002 – 2010)** City of Calgary, 2002-2010. I oversaw multiple large projects with significant budgets for city internal customers.

Volunteer Roles and Memberships

- International Association of Facilitators (IAF)
- International Coaching Federation (ICF)
- Appropriate Dispute Resolution Institute of Alberta (ADRIA)
- Community Mediation Calgary Society (CMCS)



- Canterbury Manor Condominium Board of Directors – President
- Canyon Pines Condominium Board of Directors – President